



# Miranda House

## UNIVERSITY OF DELHI

### ACTION TAKEN REPORT: 1.4.1



AQAR: 2023 - 2024



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### **Action Taken Report Non-Teaching Staffs' Perception Study**

Non-teaching staff forms an indispensable part of the college community. About 87 per cent of the non-teaching staff rate the overall environment of the college as exemplary.

About 82.6 per cent are satisfied with the opportunities for professional growth. Almost 91.3 per cent agree that the college organises skill enhancement courses for its support staff. Most of them are satisfied with the infrastructure linked to banking, canteen and medical facilities. Over 70 per cent of them feel that the college has above-average primary medical health facilities. Around 78.2 per cent of the non-teaching staff rate the IT infrastructure in the college at 4 and 5.

They are thoroughly gratified by the timely disbursal of salary, financial reimbursements of medical bills, leave travel allowance, and educational allowance.